



# 2023-2024

## BENEFITS ENROLLMENT GUIDE



## **Availability of Summary Health Information**

As an employee, the health benefits available to you represent a significant component of your compensation package. They also provide important protection for you and your eligible dependents in the case of illness or injury.

The Summary of Benefits and Coverage (SBC), which summarizes important information about your health coverage, is available from Human Resources.

## **Medicare Part D - Prescription Drug Information**

If you (and/or your eligible dependents) are covered by Medicare or will become eligible for Medicare in the next 12 months, a Federal law gives you more choices about your prescription drug coverage. Please see pages 22 and 23 for more details.

# LETTER TO OUR EMPLOYEES



BOARD OF COMMISSIONERS

Bob White, Chairman  
 Selina Jarvis, Vice-Chairman  
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**COUNTY OF CURRITUCK**

153 Courthouse Road, Suite 210  
 Currituck, NC 27929  
 Telephone (252)232-0300 / Fax (252) 232-3551  
 State Courier # 10-69-17

DONALD I. MCREE, JR.  
 County Manager

MEGAN E. MORGAN  
 County Attorney

LEEANN WALTON  
 Clerk to the Board

April 2023

Colleagues,

Your wellbeing as a member of the Currituck County team is central to our successful delivery of public service. Currituck County is committed to providing competitive benefits to bring peace of mind to you and your family and ensure your physical health and financial security are protected. Therefore, the county continually seeks to offer you a wide range of benefits.

This year, Currituck County is excited to announce that it has joined the North Carolina Health Insurance Pool (NCHIP). Working in partnership with our new benefits broker, Gallagher Insurance, health insurance coverage will be administered by BlueCross BlueShield of North Carolina. As a member of NCHIP, Currituck County has joined other units of local government across North Carolina to stabilize health care premiums while improving your health care benefits. The county's benefits package includes medical, dental and vision coverage and the county will continue to offer wellness programs throughout the year.

Currituck County values your commitment to public service and recognizes that our best work is delivered when we feel well. This is just one reason why Currituck County is invested in your wellbeing and desires to see your career with us to be both challenging and fulfilling.

Thank you for your public service and many contributions to Currituck County.

Sincerely,

Ike McRee  
 County Manager



# BENEFITS OVERVIEW

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**Currituck County** is proud to offer a comprehensive benefits package to eligible, full-time employees who work 30 hours or more per week. The complete benefits package is briefly summarized in this booklet. You will receive plan booklets, which give you more detailed information about each of these programs.

Currituck County provides benefit options to you and your family at reasonable group rates that you can purchase through payroll deductions.

### Benefits Offered

- Medical
- Dental
- Vision
- Flexible Spending Account (FSA)

### Eligibility

You and your dependents are eligible for Currituck County benefits on the first of the month following 30 days of employment.

Eligible dependents are your spouse, children under age 26, disabled dependents of any age, or Currituck County eligible dependents.

### Annual Enrollment is held this year

**May 1st - May 15th**

You may make any desired changes to your benefits during that time. Any changes or enrollments made during Annual Enrollment will take effect on July 1st. You cannot make any changes to your benefits until the next enrollment period unless you have a qualifying life event or change of status. If you experience a qualifying event, you must contact HR within 30 days.

## Open Enrollment Meetings

- April 26th** 10am Historic Courthouse Boardroom  
2pm Public Safety Building
- April 27th** 10am Pine Island VFD Station  
12pm Maritime Museum
- April 28th** 10am - 2pm (Drop In)  
Human Resources Office  
We've Moved!  
(Former Communications Building,  
beside the Historic Jail)



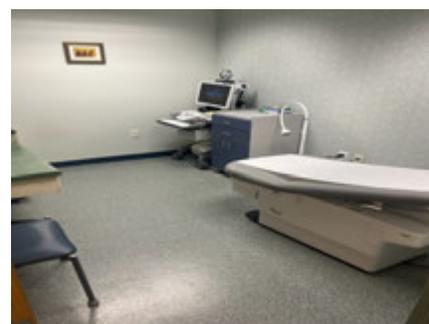
# EMPLOYEE WELLNESS CLINIC



The Employee Wellness Clinic provides care to employees and their families. The Wellness Clinic is available for appointments and walk-ins, as well as provides telehealth services.

People eligible to access the Wellness Clinic are:

- All Currituck County employees
- Retirees covered under the County's medical insurance plan
- Dependents covered under the County's medical insurance plan

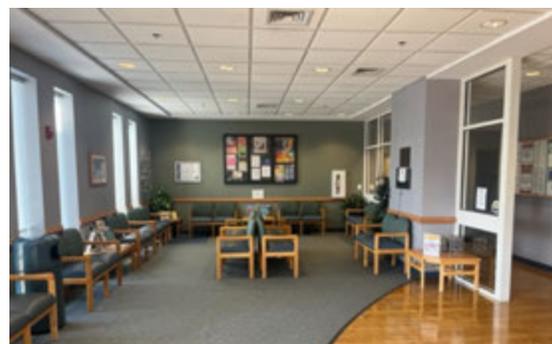


Currituck County's Health Department  
2795 Caratoke Highway  
Currituck, North Carolina 27929  
Hours: Monday - Friday, 8:00 am - 5:00 pm  
Telehealth services provided.

It is best to schedule an appointment by calling  
252-232-2271

There is a nurse on call for after hours.  
(staff can leave a message for nurse to return your call)

If you are sick and need to visit the clinic, please call to schedule an appointment for that day. You will be told what time is the best to be seen, working to eliminate wait times around other scheduled appointments.



# MEDICAL BENEFITS



## Administered by Blue Cross Blue Shield of North Carolina

BlueCross BlueShield of North Carolina will be our medical plan provider. The county has changed the medical plan to a PPO (Preferred Provider Organization) Plan. This means you will have copays at your doctor visits instead of co-insurance after deductible. Review the chart below for the amount you will pay for the medical service listed.

	PPO Plan	
	In-Network	Out-of-Network
<b>Annual Deductible</b> (Individual/Family)	\$1,500/\$3,000	\$3,000/\$6,000
<b>Coinsurance</b> (you pay)	20% after deductible	40% after deductible
<b>Annual Out-of-pocket Maximum</b> (Individual/Family)	\$5,000/\$10,000	\$8,000/\$16,000
<b>Preventive Care</b>	Covered at 100%	40% after deductible
<b>Office Visits</b>		
Primary Care	\$25 copay	40% after deductible
Specialist	\$50 copay	40% after deductible
Urgent Care	\$75 copay	\$150 copay
Telehealth	\$15 copay	N/A
<b>Emergency Room</b>	\$300 copay (waived if admitted)	
<b>Hospital Services</b>		
Inpatient	20% after deductible	40% after deductible
Outpatient	20% after deductible	40% after deductible

### NO COPAY for 3 Primary Care visits/year

Your copay is waived for your first 3 primary care visits. To obtain this benefit, **you must register** your Primary Care Physician (PCP) on [BlueConnectNC.com](http://BlueConnectNC.com)



### Finding In-network Providers

You save the most money when you choose in-network doctors, facilities and pharmacies. Log on to [www.BCBSNC.com](http://www.BCBSNC.com) or call to find providers in the BCBCNC network.

### Terms to Know

- **Copay** - A set dollar amount you pay for a covered health care service, usually when you receive the service.
- **Deductible** - What you pay out of pocket for health care services before the plan begins to pay a portion.
- **Coinsurance** - Your share of the costs of covered health care services after you reach the deductible. You pay the percentage noted in the table above, and the medical plan pays the rest.
- **Out-of-pocket Maximum** - What you have to pay before the plan pays 100% of your covered costs.
- **Network** - The facilities and providers the medical plan has contracted with to provide health care services. In-network providers typically provide services at a lower negotiated rate.

# TELEHEALTH TELADOC



## See a doctor from home, at work or on the go

Blue Cross and Blue Shield of North Carolina (Blue Cross NC) is excited to offer telehealth services from Teladoc. Teladoc gives you access 24 hours, 7 days a week to a U.S. board-certified doctor through the convenience of phone, video or mobile app visits. Set up your account today so when you need care now, a Teladoc doctor is just a call or click away.

### Convenient care for your total health

- + **Range of services.** Your telehealth offering includes acute care as well as mental health services and substance abuse support.
- + **Affordable care.** Telehealth is less expensive than a visit to urgent care.
- + Available 24 hours a day, seven days a week (even holidays) for acute care.
- + Low wait times and no appointment needed.
- + Prescriptions sent electronically to your local pharmacy if needed.
- + On the couch, at work, or traveling - you can use Teladoc anywhere in the US.
- + Pediatricians available if your child gets sick..

### What does it cost? **\$15 COPAY**



**Download the Teladoc app** on your smartphone or tablet and follow the steps to activate your account



**Call 1-800-Teladoc (835-2362)**



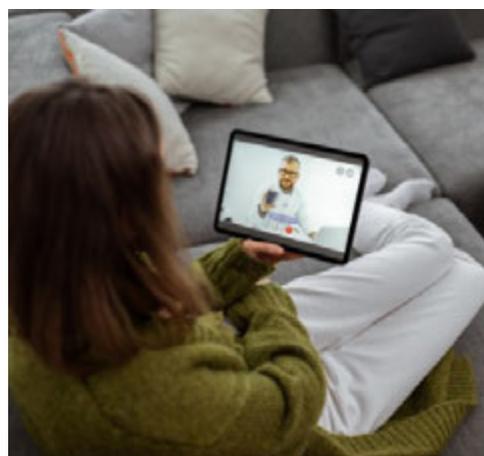
Go to [BlueCrossNC.com/Teladoc](https://www.bluecrossnc.com/Teladoc) and click "Get Started Now"

### Acute Care

- ⇒ Allergies
- ⇒ Cold, cough or flu
- ⇒ Diarrhea
- ⇒ Ear Problems
- ⇒ Fever
- ⇒ Headache
- ⇒ Insect bite
- ⇒ Nausea and vomiting
- ⇒ Sinus problems
- ⇒ Sore throat
- ⇒ Urinary problems

### Dermatology

- ⇒ Acne
- ⇒ Alopecia
- ⇒ Bruises
- ⇒ Cold sores
- ⇒ Eczema
- ⇒ Psoriasis
- ⇒ Rashes
- ⇒ Rosacea
- ⇒ Skin Infections
- ⇒ Warts



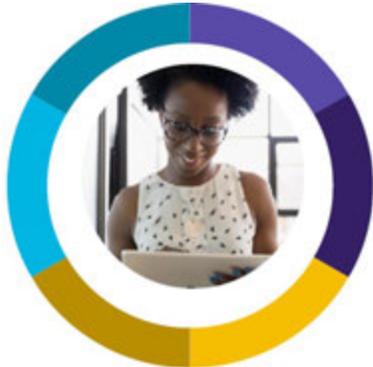
# LIVONGO SOLUTIONS

## Take advantage of this program to better your health and wellness—Livongo for Chronic Condition Management of Diabetes, Hypertension, and Weight Management (Pre-Diabetes)

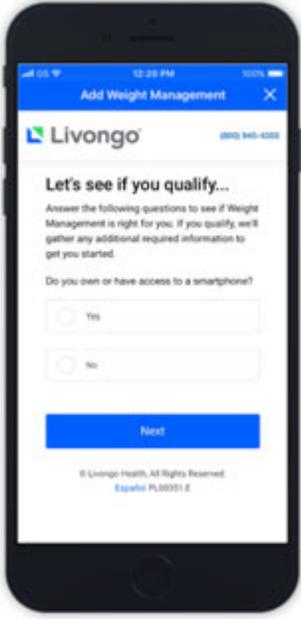
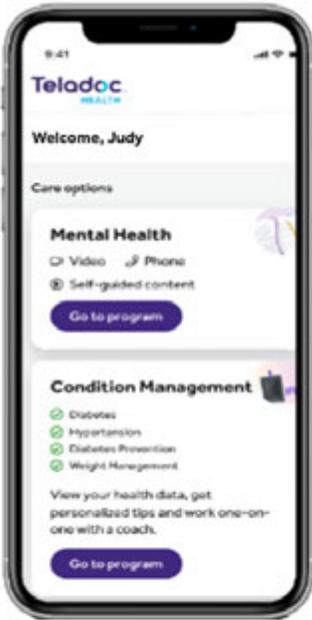
Blue Cross and Blue Shield of North Carolina and Teladoc Health are offering Livongo Whole-Person solutions to manage chronic conditions.

Livongo helps you stay on top of your health. Join today and get connected devices, personalized guidance, on-demand coaching, an easy-to-use app, and more.

Login to Livongo through your Teladoc account. Answer the questionnaire to see if you qualify for these chronic condition programs!



**Beginning 7/1/23**, members can access Livongo from the Teladoc Health App with a single log-in. Be on the lookout for the launch of the Livongo campaign where you will be able to access Currituck County’s specific registration codes to participate. Once you’ve logged in, select the **“Condition Management”** card for streamlined registration and use of the Livongo app.



This program is offered at **no cost to members** and covered dependents with coverage through the Blue Cross and Blue Shield of North Carolina health plan.

### What’s Included...

**Diabetes**

- Connected blood glucose monitor
- Testing strips
- Lancing device
- Lancets
- Control solution
- Carrying case

**Hypertension**

- Connected blood pressure monitor
- Carry case

**Weight Management (Pre-Diabetes)**

- Connected scale



# myStrength

Blue Cross and Blue Shield of North Carolina and Teladoc Health are dedicated to bringing accessible, credible mental health support to members who need it.



myStrength Complete is a virtual and telephonic mental health program with a comprehensive stepped care solution that addresses a broad range of mental health needs and diagnoses.

## Programs for life's evolving challenges

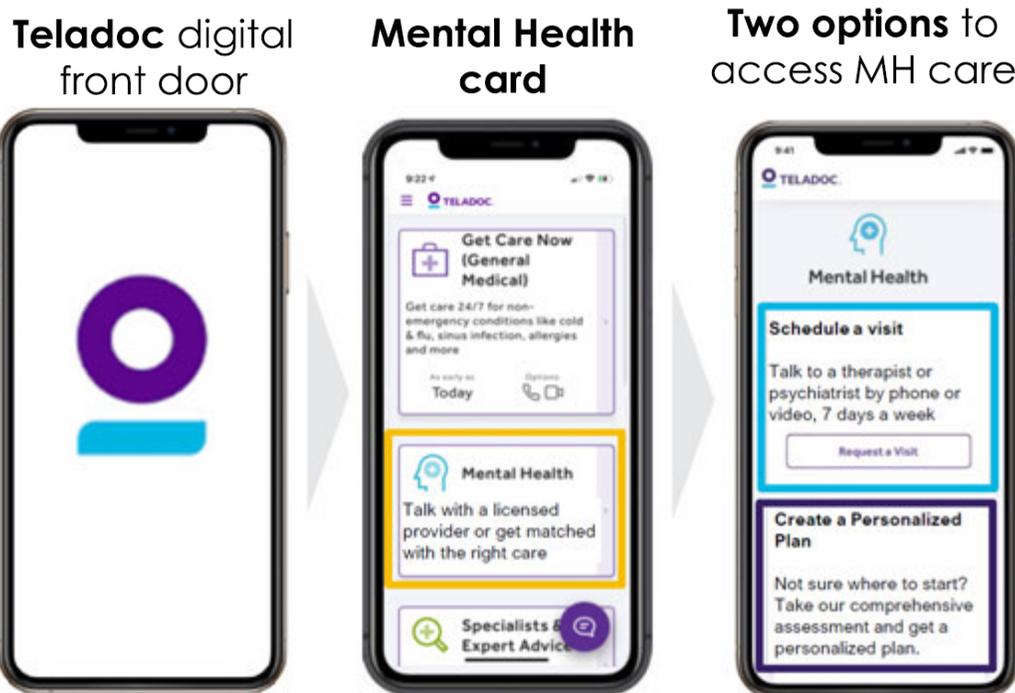
myStrength offers evidence-based support for many types of emotional and physical challenges that you might face.

- ⇒ Reducing stress
- ⇒ Improving sleep
- ⇒ Managing depression
- ⇒ Managing anxiety
- ⇒ Mindfulness & meditation
- ⇒ Balancing intense emotions
- ⇒ Pregnancy & early parenting
- ⇒ Managing chronic pain



## Accessing myStrength

myStrength provides 24/7/365 access for all members using a digital front door as well as care navigation using deep personalization to recommend the most appropriate level and mode of care to address a full spectrum of MH acuity. It also includes on demand tele-therapy.



# BLUE CONNECT

## Register with Blue Connect

### Your gateway to online tools and resources

You can find information about your benefits and claims. It's designed to make health care easier, giving you on-the-go access when, where and how you want it. Register today to set up your User ID and Password!

Have your Blue Cross NC Member ID card on hand and follow the instructions below.

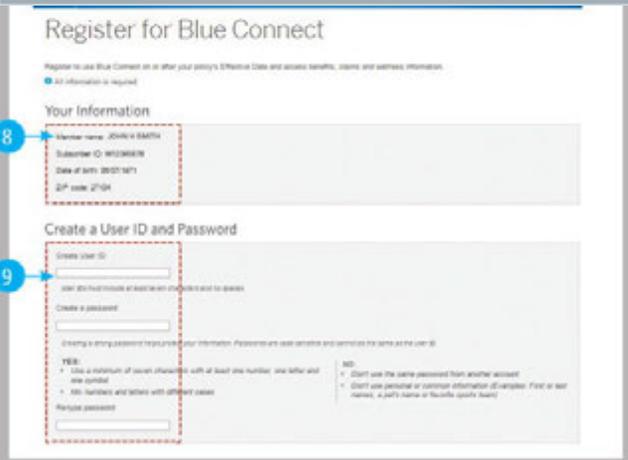
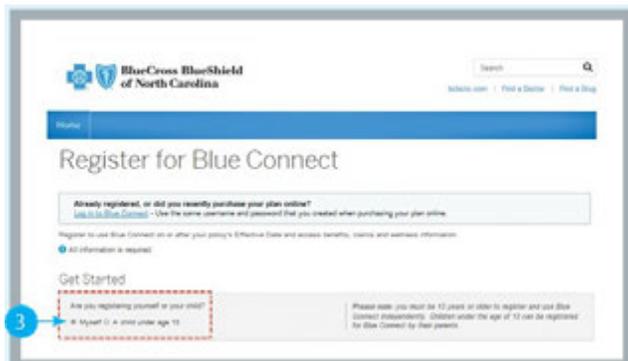
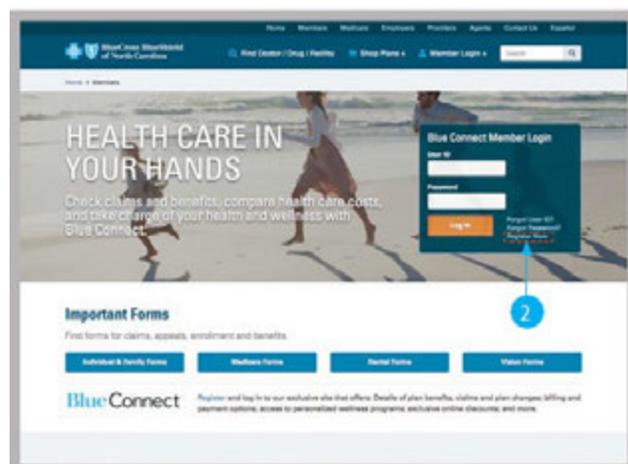
- 1 - Go to [www.BlueConnectNC.com](http://www.BlueConnectNC.com).
- 2 - Click Register Now.
- 3 - Select the correct box based on who is registering. Note: participants must register themselves unless they are under 13 years old, in which case they must be registered by one of their parents.
- 4 - To confirm your identity, enter your Subscriber ID found on your Blue Cross NC Member ID card. Your Subscriber ID contains both letters and numbers.
- 5 - Enter the date of birth of the person who is being registered. Enter the date using 2 digits for the month, 2 digits for the day and 4 digits for the year.
- 6 - Enter the ZIP code of the mailing address where you receive correspondence from Blue Cross NC regarding your health insurance.

7 - Click Continue to go to the next page.

8 - Verify that the information shown is correct and continue to step 9.

9 - You need to create a User ID and Password. Keep this information in a safe place. We also suggest using a User ID and Password that you can remember easily.

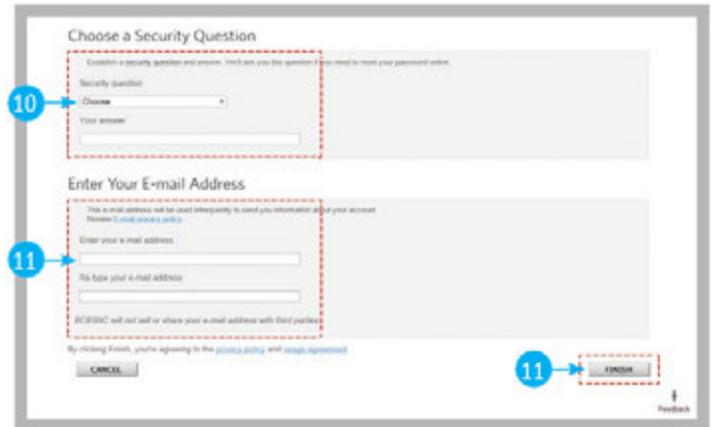
- The User ID must be at least 7 characters with no spaces, and can be a combination of numbers and letters.
- The Password must be at least 7 characters with no spaces, and must include a number or symbol.
- You need to enter your Password a second time to confirm it.



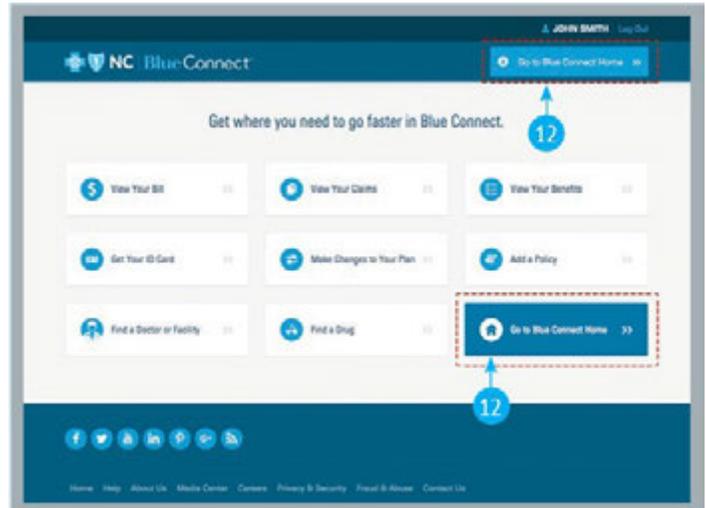
# BLUE CONNECT

**10** - Select a security question or choose to create your own and create your answer.

**11** - Enter your email address, then click Finish.



**12** - Click Go to Blue Connect Home.



**13** - Your registration will be complete when you see this screen.



# Pharmacy BENEFITS



Prescription drug coverage through BlueCross BlueShield of NC is included with the medical plan. Review the chart below for the amount you will pay for the prescription drug service listed.

	PPO Plan	
	In Network	Out of Network
<b>Retail (30-day Supply)</b>		
Generic Tier 1	\$10	\$10
Generic / Some Brand Tier 2	\$10	\$10
Preferred Brand Tier 3	\$40	\$40
Non-preferred Brand Tier 4	\$50	\$50
Specialty Tier 5	75% (Min \$100, Max \$250)	75% (Min. \$100, Max \$250)
<b>Mail-order (90-day Supply)</b>		
Generic Tier 1	\$20	\$20
Preferred Tier 2	\$20	\$20
Non-preferred Tier 3	\$80	\$80
Specialty Tier 4	\$100	\$100
Specialty Tier 5	75% (Min \$200, Max \$400)	75% (Min \$200, Max \$400)

## Generic Drugs

Generic drugs are FDA-approved, and shown to be just as safe and effective as their more expensive brand-name counterparts. If you choose a brand-name drug when a generic drug is available, you will pay the brand-name copay plus the cost difference between the generic equivalent and the brand-name drug.

## Preferred Drugs

Blue Cross Blue Shield of NC regularly reviews the latest prescription drugs on the market and maintains a list of preferred drugs that are clinically effective and not cost-restrictive. These drugs are available at a lower price than those not included on the list, which are called non-preferred drugs.

## Specialty Drugs

Specialty drugs are typically used to treat chronic conditions like cancer or multiple sclerosis. These drugs tend to be more expensive and usually require special handling and monitoring.

## **Mail Order - Amazon Pharmacy MedsYourWay<sup>™</sup>**

Blue Cross and Blue Shield of North Carolina (Blue Cross NC) offers access to Amazon Pharmacy, which lets you easily order and quickly get non-specialty medications delivered at home. Plus, you'll get access to MedsYourWay prescription drug discount card pricing. The prescription discount card gives you up to 80% savings on brand and generic medications and is seamlessly built-in to the Amazon Pharmacy experience. You can get the lowest cost available on your prescription, all while saving time and money. Using the MedsYourWay discount card is not insurance; however, using it for covered medicines will count toward your Blue Cross NC deductible and out-of-pocket maximum.

### **How To Use QR Code:**

- Open/tap the camera (app) on your smartphone.
- Point your camera over the QR code so it's clearly visible within your camera screen.
- A link will show up on your camera screen. Click on the link, and the Amazon Pharmacy Customer Care site will open.

### **Start saving today**

Sign up [www.amazon.com/bluecrossNC](http://www.amazon.com/bluecrossNC).

Amazon Pharmacy Customer Care: 855-963-4546  
M - F 8am - 10pm and Sat - Sunday 10am - 8pm EST.



**amazon pharmacy**

### **Two Ways to Save**

You can purchase using either your insurance copay or integrated MedsYourWay Discount price. Eligible purchases count toward your deductible and/or out-of-pocket maximum regardless of how you pay.

# SURGERYPLUS

## Guided Access to Excellent Surgical Care

### What is SurgeryPlus?

SurgeryPlus provides you with access to excellent and affordable care for many planned surgical procedures.

As member of the North Carolina Health Insurance Pool (NCHIP), when you enroll in your employer medical benefits, you and your covered dependents were also enrolled in the benefit as part of your medical coverage.

SurgeryPlus partners with the best-in-class surgeons at the top facilities nationwide. Because of these partnerships, SurgeryPlus can provide significant cost-savings on many planned surgical procedures. Your in-network surgery costs could be covered at a higher percentage and depending on your plan, could be covered at 100%.

Your SurgeryPlus benefit includes access to the SurgeryPlus network of Surgeons of Excellence and High Quality Facilities.

- Consults and appointments with your SurgeryPlus surgeon
- Anesthesia
- Procedure and facility (hospital) fees
- Dedicated support and guidance



### Excellent Care

Access to our network of thousands of highly qualified surgeons



### Impactful Savings

Your surgery will be at little or no cost to you when you use your SurgeryPlus benefit



### Guided Support

Your personal Care Advocate will support you every step of the way through your care



Be on the lookout for SurgeryPlus ID Cards coming Mid-July.

## Transforming Access to Excellent Care

### Your Benefit Coverage:

If you are enrolled in the PPO plan, your SurgeryPlus benefit covers your surgery at 100%.

### Commonly Covered Procedures

- Spine
- Orthopedic
- Ear, Nose & Throat
- Cardiac
- Gynecology
- General Surgery
- Gastrointestinal
- Spine and Ortho Injections
- Bariatrics



You deserve excellent and affordable surgical care.

855.204.3922

[Surgeryplus.com](https://www.surgeryplus.com)

Beginning 7/1/23 - NCHIP Member Contact Information

Website: [www.NCHIP.SurgeryPlus.com](https://www.NCHIP.SurgeryPlus.com)

Email: [NCHIP@SurgeryPlus.com](mailto:NCHIP@SurgeryPlus.com)

Phone: 833.423.2021



# WELLNESS REWARDS

## Earn Rally Coins to Purchase Blue Rewards

Build healthy habits and get rewarded for your efforts on our wellness portal powered by Rally Health. You can earn Rally Coins to spend in the portal, with lots of different ways to get fun products and discounts. Your wellness program also comes with Blue Rewards, where you can earn extra Coins for doing wellness activities and more!



### How it works:

- **Get an alert when an activity is waiting**—BCNC will notify you by mail, email and/or SMS about some of the activities in your package when you become eligible.
- **View your available activities**—Go to [BlueConnectNC.com](http://BlueConnectNC.com) to access your wellness portal on Rally and see your available activities on the Blue Rewards page.
- **Select an activity to complete**—Read each activity and how to complete it to qualify for rewards.
- **Earn Rally Coins**—Once the activity is completed, Rally Coins will be deposited into your Coins Balance in the wellness portal.
- **Enjoy your reward**—Cash in your Coins for discounts on fitness trackers and more, bid on rewards at auctions, use them to enter a sweepstakes or help a charity—all from your wellness portal.

## All about Rally® Coins

### What are Rally Coins?

Almost everything you do on the wellness portal will earn you Rally Coins. These are incentives to keep you logging in and on track with your health and wellness goals. You can redeem your Coins for chances to win great rewards such as fitness trackers, gift cards and more.

### Where can I find my Coins Balance

You can always see your Coins balance right below your username in the top right corner of any page in the wellness portal. You can also find your Coins portal and check the Rally rewards tab to view available Sweepstakes Marketplace items, Auctions and Donations.

### How do I earn Coins

There are many ways to earn Rally Coins. For example you earn Coins for logging in every day, completing the Health Survey and making progress on Missions and Challenges. The number of Coins you can earn depends on the activities you complete.

Activity	Coins Earned
Logging in once	5
Logging in on consecutive days	10
Completing the Survey	150
Successfully reaching a daily Mission objective	10
Successfully reaching a weekly Mission objective	20
Successfully completing a Mission	75
Placing 1st in a Challenge	100
Placing 2nd in a Challenge	75
Placing 3rd in a Challenge	50

# RALLY®



# NCHIP CONCIERGE HEADWAY WITH BCNC

## NCHIP Concierge Program

Enjoy the benefits of personalized service! Connect with North Carolina Health Insurance Pool (NCHIP) Concierge Program advocates for expert help by phone, chat or email. As a Blue Cross and Blue Shield of North Carolina (Blue Cross NC) customer, you have free access to one-on-one guidance finding the best care and cost options; advice from registered nurses; help with claims, billing and more. Learn more today at: [BlueCrossNC.com/NCHIPconcierge](https://www.BlueCrossNC.com/NCHIPconcierge).

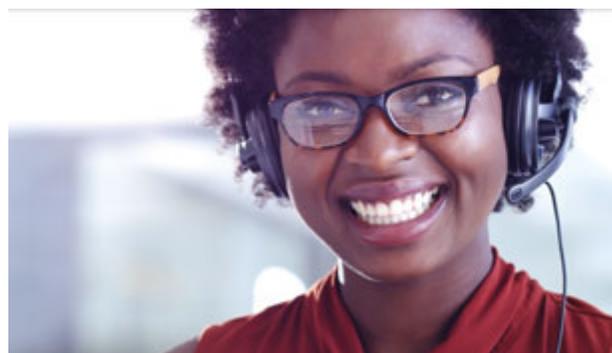
**Connect with us**  
Call 1-800-795-9402  
Monday-Friday, 8am—9pm EST  
**or**  
Send secure email by logging in  
to [BlueConnectNC.com](https://www.BlueConnectNC.com)

## WE'RE HERE FOR YOU

With personalized customer support

### Key Benefits:

- Convenient access to expert help
- Extended hours via phone or email
- Connects you with registered nurse support
- Assistance finding the best care and cost options
- Help making informed health care decisions
- Support for health issues
- Help with claims and billing



Headway partners with Blue Cross to bring members affordable and accessible behavioral health solutions. Headway offers the first asset-free national network of therapists who accept insurance. With Headway, you can expect personalized matching support that matches you with a provider who fits your needs, the choice of in-person or virtual care, affordable and transparent pricing, and on-demand matching with providers who have openings within 48 hours, including for dependent children and adolescents.



## How it Works

- 1 Scan this QR code or go to [headway.co/BlueCrossNC](https://www.headway.co/BlueCrossNC)



- 2 Tell Headway what you're looking for

Choose your concerns and/or preferences for therapy to find the best match for you. Headway will calculate the exact cost before your session.

- 3 Start therapy

Choose a therapist from your matches and book your first appointment right on Headway.

# DENTAL BENEFITS



Good oral care enhances overall physical health, appearance and mental well-being. Problems with the teeth and gums are common and easily treated health problems. Keep your teeth healthy and your smile bright with the Currituck County dental benefit plan.

Please review the chart below for the benefits available, should you enroll in the plan.

	Dental PPO Plan	
	In Network	Out of Network*
<b>Annual Deductible</b> (Individual/Family)	\$50/\$100 <i>(per plan year for Basic &amp; Major services)</i>	\$50/\$100 <i>(per plan year for Basic &amp; Major services)</i>
<b>Annual Maximum</b> (Per Person)	\$1,250 per plan year	\$1,250 per plan year
<b>Preventive Care</b> (cleanings, exams, x-rays)	Covered 100%	Covered 100%
<b>Basic Services</b> (fillings, root canal therapy, oral surgery)	20% after deductible	20% after deductible
<b>Major Services</b> (extractions, crowns, inlays, onlays, bridges, dentures, repairs)	50% after deductible	50% after deductible
<b>Orthodontia</b> (Up to the age 19)	50% / No Deductible	50% / No Deductible
<b>Orthodontia Lifetime Maximum</b>	\$500 per person	\$500 per person

**\*Out-of-Network**

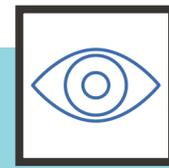
When you receive services from a Nonparticipating Dentist, the percentages in this column indicate the portion of Delta Dental’s Nonparticipating Dentist Fee that will be paid for those services. This Nonparticipating Dentist Fee may be less than what your dentist charges, which means that you will be responsible for the difference.



**Finding In-network Dentists**

You can find an in-network dentist in the Delta Dental network by visiting [www.deltadentalinc.com/findadentist](http://www.deltadentalinc.com/findadentist).

# VISION BENEFITS



Regular eye examinations can not only determine your need for corrective eyewear but also may detect general health problems in their earliest stages. Protection for the eyes should be a major concern to everyone.

Vision Care Benefits	Your Cost In-Network	Your Cost Out-of-Network
<b>Eye Exam</b> (every 12 months)	\$10 Copay	up to \$45
<b>Contact Lens Fit and Follow-Up</b>	<b>Up to \$60</b>	N/A
<b>Frame Allowance</b> (every 24 months)	<b>\$150 Allowance;</b> An extra \$20 to spend on featured frame brands	up to \$70
<b>Lenses</b> (every 12 months)		
Single Vision	\$10 copay	up to \$30
Bifocal	\$10 copay	up to \$50
Trifocal	\$10 copay	up to \$65
Standard Progressive	\$10 copay	up to \$50
<b>Contact Lenses</b> (every 12 months)	<b>\$150 Allowance</b>	up to \$105
Medically Necessary	100% after copay	up to \$210
<b>Other Discounts and Services</b>		
Lasik Surgery	15% off Retail or 5% off promotional price	N/A
Multiple Glasses / Sunglasses (non-prescription)	20% savings on unlimited additional pairs of prescription glasses and/or nonprescription sunglasses from any VSP network provider within 12 months of exam.	N/A

Save on eyewear and eye care when you see a VSP network doctor. Plus, take advantage of Exclusive Member Extras for additional savings. Maximize your coverage with bonus offers and additional savings that are exclusive to Premier Program locations—including private practice doctors and Visionworks® retail locations nationwide.

## VSP Network Provider Choices

Local Eye Doctors



**DeltaVision**

Finally, a vision plan with teeth

### Finding In-network Eye Doctors

You can find an in-network eye doctor in the VSP network by visiting [www.vsp.com](http://www.vsp.com).



# FLEXIBLE SPENDING ACCOUNTS



## Paying for Health Care

To help you save money on health care costs, Currituck County offers employees Flexible Spending Accounts through Flores. The purpose of a Flexible Spending Account (FSA) is to allow you to set money aside on a pre-tax basis to cover expenses that are not otherwise covered under a traditional medical, dental, or vision plan. For example, if you are in a 30% tax bracket, for every \$100 you set aside on a pre-tax basis, you save \$30 on taxes. FSA contributions are exempt from federal and state income taxes as well as FICA. You can participate in one, both or neither of the accounts - it is your choice.

The FSA Plan year runs from July 1<sup>st</sup> through June 30<sup>th</sup>.

**There are two types of Flexible Spending Accounts available to you:**

1. Health Care Reimbursement Account
2. Dependent Care Reimbursement Account

### Important Notes

Federal tax law requires separate accounts for the two types of expenses, and you must elect a separate amount to be deposited in each account in which you elect to participate.

### How Does an FSA Work?

- ⇒ FSA contributions are taken from your paycheck on a pre-tax basis according to your annual elections.
- ⇒ When you have an eligible health care or dependent care expense, you can pay for it with tax-free money.

	<b>Health Care Flexible Spending Account (HCFSA)</b>
<b>What expenses are eligible?</b>	Medical, prescription drug, dental and vision care (See IRS publication 502 for a full list of eligible expenses) <a href="https://www.irs.gov/pub/irs-pdf/p969.pdf">https://www.irs.gov/pub/irs-pdf/p969.pdf</a>
<b>When can I use the funds?</b>	All of the funds you elect for the year are available July 1st
<b>Can I roll over funds each year?</b>	You have from July 1, 2023 through June 30, 2024 to incur qualified expenses eligible for reimbursement. If you do not incur qualified expenses eligible for reimbursement by June 30, 2024, and/or file for reimbursement by September 30, 2024, excess contributions over \$610 will be forfeited under the <b>“use-it or lose-it”</b> rule.
<b>How do I pay for eligible expenses?</b>	With your Flores debit card (you can also submit claims for reimbursement online at <a href="http://www.flores247.com">www.flores247.com</a> )
<b>Can I use my FSA for OTC medicine?</b>	Over-the-counter medicines now require a prescription, written by a physician, for FSA reimbursement.
<b>How much can I contribute each year?</b>	Up to \$3,050 in 2023
<b>Can I change my contributions throughout the year?</b>	No, unless you have a qualifying life event, you choose an annual election amount during open enrollment and that amount is taken out of each paycheck in equal increments throughout the year.

## SAVE ON QUALIFIED EXPENSES

You can use the tax-free dollars in your FSA for any qualified expense, for example:

- Medical Co-pays, coinsurance & deductibles
- Routine wellness visits
- Prescription expenses
- Vision expenses
- LASIK Surgery
- Hearing expenses
- Dental expenses (excluding cosmetic procedures)
- Orthodontia payments
- Prescribed and Non-prescribed over-the-counter items
- Menstrual products

**1-800-532-3327**

### HOW TO SUBMIT:

- Online: [www.flores247.com](http://www.flores247.com)
- Get form online and fax in claim
- Download the app for mobile filing



# FLEXIBLE SPENDING ACCOUNTS

## Paying for Dependent Care

You can contribute pre-tax dollars into a Dependent Care FSA to pay for eligible child or elderly care expenses.

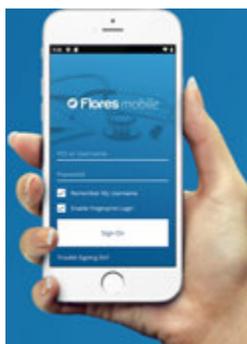
	<b>Dependent Care Flexible Spending Account (DCFSA)</b>
<b>What is it?</b>	An account that allows you to set aside pre-tax dollars from each paycheck to pay for eligible child or elderly care expenses while you and your spouse work full time
<b>Why should I consider it?</b>	You can lower your taxable income to save some money while you take care of your daycare expenses
<b>What expenses are eligible?</b>	Daycare expenses for your children under age 13 or dependents who are mentally or physically incapable of caring for themselves (including elderly dependents)
<b>When can I use the funds?</b>	Funds are available as you contribute to the account with each paycheck
<b>Can I roll over funds each year?</b>	No, you will lose any funds remaining in your account at the end of the year
<b>How do I pay for eligible expenses?</b>	You can also submit claims for reimbursement online at <a href="http://www.flores247.com">www.flores247.com</a> or by using the Flores mobile app. You may also submit via fax or mail.
<b>How much can I contribute each year?</b>	The maximum you can contribute is \$5,000 or \$2,500 if you are married and file separate tax returns.

### Examples of eligible expenses for dependent care

- Before and after school programs
- Nursery and pre-school tuition
- Summer and sports day camp
- Au pair / nanny expenses
- Day care centers
- Care at home by a licensed provider

## Important Note

Both the health care and dependent care FSAs have a “**use-it or lose-it**” rule. For the health care FSA, you can rollover \$610 into the next plan year, anything greater will be forfeited. The dependent care FSA does not have a rollover provision. Any unused funds at the end of the year will be forfeited.



### Self-Service Features:

- Access your account information
- Requests for reimbursement from your account
- Submit supporting documentation for transactions
- Available through App store or Google Play

1-800-532-3327

### HOW TO SUBMIT:

Online: [www.flores247.com](http://www.flores247.com)  
 Get form online and fax in claim  
 Download the app for mobile filing  
 Mail: P O Box 313397  
 Charlotte, N.C. 28231  
 Fax: 704.335.0818 or 800.726.9982

 **Flores Mobile App**

# EMPLOYEE CONTRIBUTIONS



## EMPLOYEE CONTRIBUTIONS FOR BENEFITS



BENEFIT PLAN	MONTHLY
<b>MEDICAL PPO PLAN</b>	
Employee	\$0.00
Employee + Spouse	\$520.00
Employee + Child	\$280.00
Employee + Child(ren)	\$555.00
Family	\$750.00
<b>BENEFIT PLAN</b>	
<b>DENTAL RATES</b>	
Employee	\$0
Employee + Spouse	\$27.13
Employee + Child(ren)	\$8.84
Family	\$34.04
<b>VISION RATES</b>	
Employee	\$6.25
Employee + Spouse	\$12.49
Employee + Child(ren)	\$13.38
Family	\$21.37

### Important Warning

If you decline enrollment for yourself or for an eligible dependent, you must complete our form to decline coverage. On the form, you are required to state that coverage under another group health plan or other health insurance coverage (including Medicaid or a state children's health insurance program) is the reason for declining enrollment, and you are asked to identify that coverage. If you do not complete the form, you and your dependents will not be entitled to special enrollment rights upon a loss of other coverage as described above, but you will still have special enrollment rights when you have a new dependent by marriage, birth, adoption, or placement for adoption, or by virtue of gaining eligibility for a state premium assistance subsidy from Medicaid or through a state children's health insurance program with respect to coverage under this plan, as described above. If you do not gain special enrollment rights upon a loss of other coverage, you cannot enroll yourself or your dependents in the plan at any time other than the plan's annual open enrollment period, unless special enrollment rights apply because of a new dependent by marriage, birth, adoption, or placement for adoption, or by virtue of gaining eligibility for a state premium assistance subsidy from Medicaid or through a state children's health insurance program with respect to coverage under this plan.

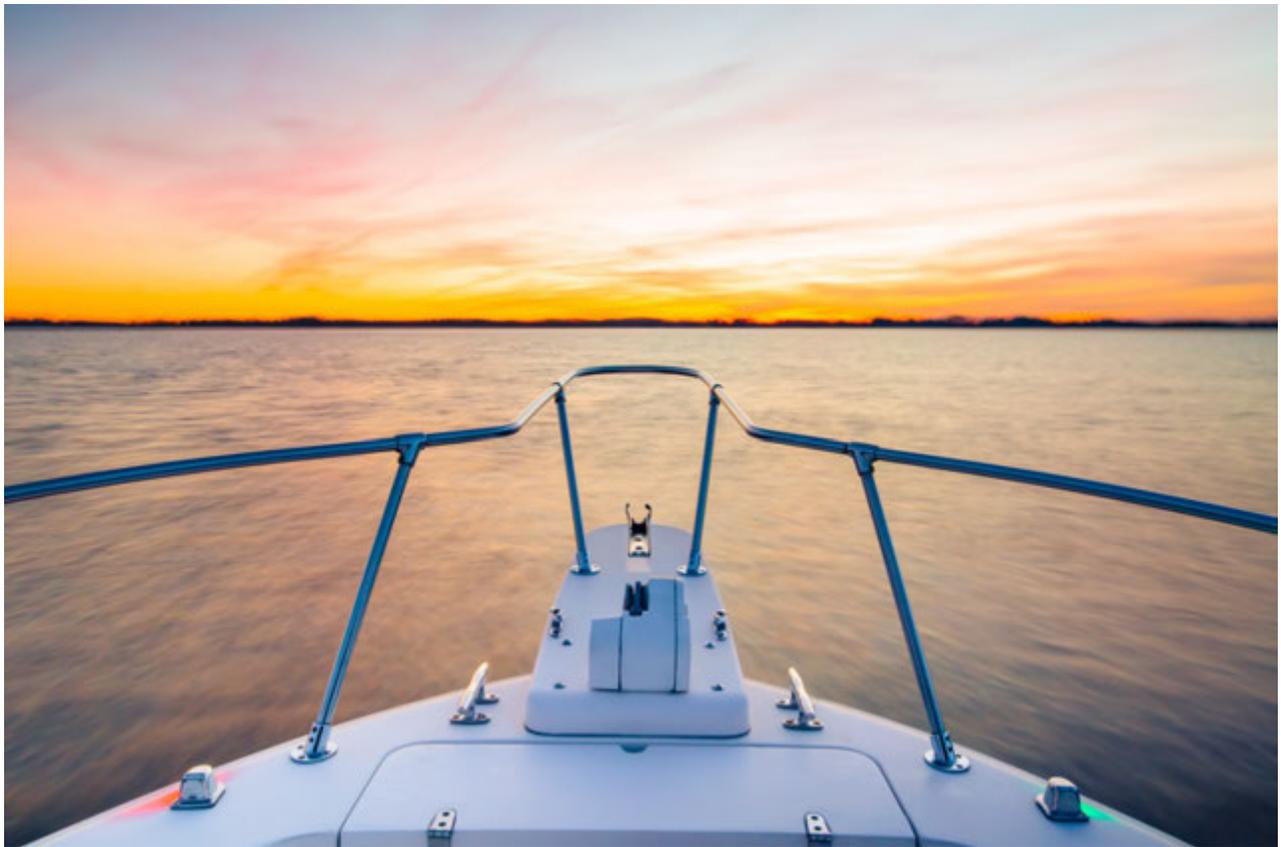
# CONTACT INFORMATION



## CONTACT INFORMATION

If you have specific questions about a benefit plan, please contact the administrator listed below, or your local human resources department.

BENEFIT	ADMINISTRATOR	PHONE	WEBSITE/EMAIL
Medical	Blue Cross Blue Shield of North Carolina	877.275.9787	<a href="http://www.bluecrossnc.com">www.bluecrossnc.com</a>
Telehealth	Teladoc	800.835.2362	<a href="http://www.teladoc.com">www.teladoc.com</a>
Surgery Provider	SurgeryPlus	855.204.3922	<a href="http://www.surgeryplus.com">www.surgeryplus.com</a>
Dental	Delta Dental of North Carolina	800.662.8856	<a href="http://www.deltadental.com">www.deltadental.com</a>
Voluntary Vision	Delta Vision	800.877.7195	<a href="http://www.vsp.com">www.vsp.com</a>
Flexible Spending Account	Flores & Associates	800.532.3327	<a href="http://www.flores247.com">www.flores247.com</a>
Human Resources	Melissa Futrell	252.232.3228	<a href="mailto:Melissa.Futrell@CurrituckCountyNC.gov">Melissa.Futrell@CurrituckCountyNC.gov</a>



# MEDICARE NOTICES

## Notice of Creditable Coverage

### Important Notice from Currituck County About Your Prescription Drug Coverage and Medicare

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with Currituck County and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

1. Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.
2. Currituck County has determined that the prescription drug coverage offered by the medical plan is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

#### When Can You Join a Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15th to December 7th. However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

#### What Happens to Your Current Coverage if You Decide to Join a Medicare Drug Plan?

If you decide to join a Medicare drug plan, your current Currituck County coverage will not be affected. If you do decide to join a Medicare drug plan and drop your current Currituck County coverage, be aware that you and your dependents will not be able to get this coverage back until the next open enrollment period unless you experience a qualified life event.

Note that your current coverage pays for other health expenses, in addition to prescription drugs, and you will still be eligible to receive all of your current health and prescription drug benefits if you choose to enroll in a Medicare prescription drug plan and keep your coverage under the Currituck County Benefit Plan.

#### When Will You Pay a Higher Premium (Penalty) to Join a Medicare Drug Plan?

You should also know that if you drop or lose your current coverage with Currituck County and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later. If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.

#### For More Information About This Notice or Your Current Prescription Drug Coverage...

Contact the person listed below for further information. **NOTE:** You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through Currituck County changes. You also may request a copy of this notice at any time.

#### For More Information About Your Options Under Medicare Prescription Drug Coverage...

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

# MEDICARE NOTICES

For more information about Medicare prescription drug coverage:

- Visit [www.medicare.gov](http://www.medicare.gov)
- Call your State Health Insurance Assistance Program (see the inside back cover of your copy of the “Medicare & You” handbook for their telephone number) for personalized help
- Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at [www.socialsecurity.gov](http://www.socialsecurity.gov), or call them at 1-800-772-1213 (TTY 1-800-325-0778).

**Remember: Keep this Creditable Coverage Notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).**

**Date:** July 01, 2023

**Name of Entity/Sender:** Currituck County

**Contact—Position/Office:** Melissa Futrell - Human Resources Director

**Office Address:** 153 Courthouse Road, Suit 103  
Currituck, North Carolina 27929

United States

**Phone Number:** 252-232-3228

## Discrimination is Against the Law

Currituck County complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Currituck County does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Currituck County:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - ◊ Qualified sign language interpreters
  - ◊ Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - ◊ Qualified interpreters
  - ◊ Information written in other languages

If you need these services, contact the Human Resources Director.

If you believe that Currituck County has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Human Resources. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Human Resources Director is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at [ocrportal.hhs.gov/ocr/portal/lobby.jsf](http://ocrportal.hhs.gov/ocr/portal/lobby.jsf), or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at [www.hhs.gov/ocr/office/file/index.html](http://www.hhs.gov/ocr/office/file/index.html)

# LEGAL NOTICES

## HIPAA Special Enrollment Rights

### Currituck County Health Plan Notice of Your HIPAA Special Enrollment Rights

Our records show that you are eligible to participate in the Currituck County Health Plan (to actually participate, you must complete an enrollment form and pay part of the premium through payroll deduction).

A federal law called HIPAA requires that we notify you about an important provision in the plan - your right to enroll in the plan under its "special enrollment provision" if you acquire a new dependent, or if you decline coverage under this plan for yourself or an eligible dependent while other coverage is in effect and later lose that other coverage for certain qualifying reasons.

**Loss of Other Coverage (Excluding Medicaid or a State Children's Health Insurance Program).** If you decline enrollment for yourself or for an eligible dependent (including your spouse) while other health insurance or group health plan coverage is in effect, you may be able to enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing toward your or your dependents' other coverage). However, you must request enrollment within 30 days after your or your dependents' other coverage ends (or after the employer stops contributing toward the other coverage).

**Loss of Coverage for Medicaid or a State Children's Health Insurance Program.** If you decline enrollment for yourself or for an eligible dependent (including your spouse) while Medicaid coverage or coverage under a state children's health insurance program is in effect, you may be able to enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage. However, you must request enrollment within 60 days after your or your dependents' coverage ends under Medicaid or a state children's health insurance program.

**New Dependent by Marriage, Birth, Adoption, or Placement for Adoption.** If you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your new dependents. However, you must request enrollment within 30 days after the marriage, birth, adoption, or placement for adoption.

**Eligibility for Premium Assistance Under Medicaid or a State Children's Health Insurance Program –** If you or your dependents (including your spouse) become eligible for a state premium assistance subsidy from Medicaid or through a state children's health insurance program with respect to coverage under this plan, you may be able to enroll yourself and your dependents in this plan. However, you must request enrollment within 60 days after your or your dependents' determination of eligibility for such assistance.

To request special enrollment or to obtain more information about the plan's special enrollment provisions, contact Melissa Futrell - Human Resources Director at 252-232-2141 or [Melissa.Futrell@currituckcountync.gov](mailto:Melissa.Futrell@currituckcountync.gov)

## Paperwork Reduction Act Statement

According to the Paperwork Reduction Act of 1995 (Pub. L. 104-13) (PRA), no persons are required to respond to a collection of information unless such collection displays a valid Office of Management and Budget (OMB) control number. The Department notes that a Federal agency cannot conduct or sponsor a collection of information unless it is approved by OMB under the PRA, and displays a currently valid OMB control number, and the public is not required to respond to a collection of information unless it displays a currently valid OMB control number. See 44 U.S.C. 3507. Also, notwithstanding any other provisions of law, no person shall be subject to penalty for failing to comply with a collection of information if the collection of information does not display a currently valid OMB control number. See 44 U.S.C. 3512.

The public reporting burden for this collection of information is estimated to average approximately seven minutes per respondent. Interested parties are encouraged to send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Employee Benefits Security Administration, Office of Policy and Research, Attention: PRA Clearance Officer, 200 Constitution Avenue, N.W., Room N-5718, Washington, DC 20210 or email [bsa.opr@dol.gov](mailto:bsa.opr@dol.gov) and reference the OMB Control Number 1210-0137.

OMB Control Number 1210-0137 (expires 1/31/2026)

# LEGAL NOTICES

## Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit [www.healthcare.gov](http://www.healthcare.gov).

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial **1-877-KIDS NOW** or [www.insurekidsnow.gov](http://www.insurekidsnow.gov) to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and **you must request coverage within 60 days of being determined eligible for premium assistance**. If you have questions about enrolling in your employer plan, contact the Department of Labor at [www.askebsa.dol.gov](http://www.askebsa.dol.gov) or call **1-866-444-EBSA (3272)**.

**If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of July 31, 2022. Contact your State for more information on eligibility –**

ALABAMA-Medicaid	CALIFORNIA-Medicaid
Website: <a href="http://myalhipp.com/">http://myalhipp.com/</a> Phone: 1-855-692-5447	Website: Health Insurance Premium Payment (HIPP) Program <a href="http://dhcs.ca.gov/hipp">http://dhcs.ca.gov/hipp</a> Phone: 916-445-8322 Fax: 916-440-5676 Email: <a href="mailto:hipp@dhcs.ca.gov">hipp@dhcs.ca.gov</a>
ALASKA-Medicaid	COLORADO-Health First Colorado (Colorado's Medicaid Program) & Child Health Plan Plus (CHP+)
The AK Health Insurance Premium Payment Program Website: <a href="http://myakhipp.com/">http://myakhipp.com/</a> Phone: 1-866-251-4861 Email: <a href="mailto:CustomerService@MyAKHIPP.com">CustomerService@MyAKHIPP.com</a> Medicaid Eligibility: <a href="https://health.alaska.gov/dpa/Pages/default.aspx">https://health.alaska.gov/dpa/Pages/default.aspx</a>	Health First Colorado Website: <a href="https://www.healthfirstcolorado.com/">https://www.healthfirstcolorado.com/</a> Health First Colorado Member Contact Center: 1-800-221-3943/ State Relay 711 CHP+: <a href="https://www.colorado.gov/pacific/hcpf/child-health-plan-plus">https://www.colorado.gov/pacific/hcpf/child-health-plan-plus</a> CHP+ Customer Service: 1-800-359-1991/ State Relay 711 Health Insurance Buy-In Program (HIBI): <a href="https://www.colorado.gov/pacific/hcpf/health-insurance-buy-program">https://www.colorado.gov/pacific/hcpf/health-insurance-buy-program</a> HIBI Customer Service: 1-855-692-6442
ARKANSAS-Medicaid	FLORIDA-Medicaid
Website: <a href="http://myarhipp.com/">http://myarhipp.com/</a> Phone: 1-855-MyARHIPP (855-692-7447)	Website: <a href="https://www.flmedicaidprecovery.com/flmedicaidprecovery.com/hipp/index.html">https://www.flmedicaidprecovery.com/flmedicaidprecovery.com/hipp/index.html</a> Phone: 1-877-357-3268
GEORGIA-Medicaid	MASSACHUSETTS-Medicaid and CHIP
GA HIPP Website: <a href="https://medicaid.georgia.gov/health-insurance-premium-payment-program-hipp">https://medicaid.georgia.gov/health-insurance-premium-payment-program-hipp</a> Phone: 678-564-1162, Press 1 GA CHIPRA Website: <a href="https://medicaid.georgia.gov/programs/third-party-liability/childrens-health-insurance-program-reauthorization-act-2009-chipra">https://medicaid.georgia.gov/programs/third-party-liability/childrens-health-insurance-program-reauthorization-act-2009-chipra</a> Phone: (678) 564-1162, Press 2	Website: <a href="https://www.mass.gov/masshealth/pa">https://www.mass.gov/masshealth/pa</a> Phone: 1-800-862-4840 TTY: (617) 886-8102

# LEGAL NOTICES

INDIANA-Medicaid	MINNESOTA-Medicaid
Healthy Indiana Plan for low-income adults 19-64 Website: <a href="http://www.in.gov/fssa/hip/">http://www.in.gov/fssa/hip/</a> Phone: 1-877-438-4479 All other Medicaid Website: <a href="https://www.in.gov/medicaid/">https://www.in.gov/medicaid/</a> Phone 1-800-457-4584	Website: <a href="https://mn.gov/dhs/people-we-serve/children-and-families/health-care/health-care-programs/programs-and-services/other-insurance.jsp">https://mn.gov/dhs/people-we-serve/children-and-families/health-care/health-care-programs/programs-and-services/other-insurance.jsp</a> Phone: 1-800-657-3739
IOWA-Medicaid and CHIP (Hawki)	MISSOURI-Medicaid
Medicaid Website: <a href="https://dhs.iowa.gov/ime/members">https://dhs.iowa.gov/ime/members</a> Medicaid Phone: 1-800-338-8366 Hawki Website: <a href="http://dhs.iowa.gov/Hawki">http://dhs.iowa.gov/Hawki</a> Hawki Phone: 1-800-257-8563 HIPP Website: <a href="https://dhs.iowa.gov/ime/members/medicaid-a-to-z/hipp">https://dhs.iowa.gov/ime/members/medicaid-a-to-z/hipp</a> HIPP Phone: 1-888-346-9562	Website: <a href="http://www.dss.mo.gov/mhd/participants/pages/hipp.htm">http://www.dss.mo.gov/mhd/participants/pages/hipp.htm</a> Phone: 573-751-2005
KANSAS-Medicaid	MONTANA-Medicaid
Website: <a href="https://www.kancare.ks.gov/">https://www.kancare.ks.gov/</a> Phone: 1-800-792-4884	Website: <a href="http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP">http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP</a> Phone: 1-800-694-3084 Email: <a href="mailto:HSHIPPProgram@mt.gov">HSHIPPProgram@mt.gov</a>
KENTUCKY-Medicaid	NEBRASKA-Medicaid
Kentucky Integrated Health Insurance Premium Payment Program (KI-HIPP) Website: <a href="https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx">https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx</a> Phone: 1-855-459-6328 Email: <a href="mailto:KIHIPP.PROGRAM@ky.gov">KIHIPP.PROGRAM@ky.gov</a> KCHIP Website: <a href="https://kidshealth.ky.gov/Pages/index.aspx">https://kidshealth.ky.gov/Pages/index.aspx</a> Phone: 1-877-524-4718 Kentucky Medicaid Website: <a href="https://chfs.ky.gov">https://chfs.ky.gov</a>	Website: <a href="http://www.ACCESSNebraska.ne.gov">http://www.ACCESSNebraska.ne.gov</a> Phone: 1-855-632-7633 Lincoln: 402-473-7000 Omaha: 402-595-1178
LOUISIANA-Medicaid	NEVADA-Medicaid
Website: <a href="http://www.medicicaid.la.gov">www.medicicaid.la.gov</a> or <a href="http://www.ldh.la.gov/lahipp">www.ldh.la.gov/lahipp</a> Phone: 1-888-342-6207 (Medicaid hotline) or 1-855-618-5488 (LaHIPP)	Medicaid Website: <a href="http://dhcfp.nv.gov">http://dhcfp.nv.gov</a> Medicaid Phone: 1-800-992-0900
MAINE-Medicaid	NEW HAMPSHIRE-Medicaid
Enrollment Website: <a href="https://www.maine.gov/dhhs/ofi/applications-forms">https://www.maine.gov/dhhs/ofi/applications-forms</a> Phone: 1-800-442-6003 TTY: Maine relay 711 Private Health Insurance Premium Webpage: <a href="https://www.maine.gov/dhhs/ofi/applications-forms">https://www.maine.gov/dhhs/ofi/applications-forms</a> Phone: -800-977-6740. TTY: Maine relay 711	Website: <a href="https://www.dhhs.nh.gov/programs-services/medicaid/health-insurance-premium-program">https://www.dhhs.nh.gov/programs-services/medicaid/health-insurance-premium-program</a> Phone: 603-271-5218 Toll free number for the HIPP program: 1-800-852-3345, ext 5218
NEW JERSEY-Medicaid and CHIP	SOUTH DAKOTA-Medicaid
Medicaid Website: <a href="http://www.state.nj.us/humanservices/dmahs/clients/medicaid/">http://www.state.nj.us/humanservices/dmahs/clients/medicaid/</a> Medicaid Phone: 609-631-2392 CHIP Website: <a href="http://www.njfamilycare.org/index.html">http://www.njfamilycare.org/index.html</a> CHIP Phone: 1-800-701-0710	Website: <a href="http://dss.sd.gov">http://dss.sd.gov</a> Phone: 1-888-828-0059
NEW YORK-Medicaid	TEXAS-Medicaid
Website: <a href="https://www.health.ny.gov/health_care/medicaid/">https://www.health.ny.gov/health_care/medicaid/</a> Phone: 1-800-541-2831	Website: <a href="http://gethipptexas.com/">http://gethipptexas.com/</a> Phone: 1-800-440-0493

# LEGAL NOTICES

<b>NORTH CAROLINA-Medicaid</b>	<b>UTAH-Medicaid and CHIP</b>
Website: <a href="https://medicaid.ncdhhs.gov/">https://medicaid.ncdhhs.gov/</a> Phone: 919-855-4100	Medicaid Website: <a href="https://medicaid.utah.gov/">https://medicaid.utah.gov/</a> CHIP Website: <a href="http://health.utah.gov/chip">http://health.utah.gov/chip</a> Phone: 1-877-543-7669
<b>NORTH DAKOTA-Medicaid</b>	<b>VERMONT-Medicaid</b>
Website: <a href="http://www.nd.gov/dhs/services/medicalserv/medicaid/">http://www.nd.gov/dhs/services/medicalserv/medicaid/</a> Phone: 1-844-854-4825	Website: <a href="http://www.greenmountaincare.org/">http://www.greenmountaincare.org/</a> Phone: 1-800-250-8427
<b>OKLAHOMA-Medicaid and CHIP</b>	<b>VIRGINIA-Medicaid and CHIP</b>
Website: <a href="http://www.insureoklahoma.org">http://www.insureoklahoma.org</a> Phone: 1-888-365-3742	Website: <a href="https://www.coverva.org/en/famis-select">https://www.coverva.org/en/famis-select</a> <a href="https://www.coverva.org/en/hipp">https://www.coverva.org/en/hipp</a> Medicaid Phone: 1-800-432-5924 CHIP Phone: 1-800-432-5924
<b>OREGON-Medicaid</b>	<b>WASHINGTON-Medicaid</b>
Website: <a href="http://healthcare.oregon.gov/Pages/index.aspx">http://healthcare.oregon.gov/Pages/index.aspx</a> o <a href="http://www.oregonhealthcare.gov/index-es.html">http://www.oregonhealthcare.gov/index-es.html</a> Phone: 1-800-699-9075	Website: <a href="https://www.hca.wa.gov/">https://www.hca.wa.gov/</a> Phone: 1-800-562-3022
<b>PENNSYLVANIA-Medicaid</b>	<b>WEST VIRGINIA-Medicaid and CHIP</b>
Website: <a href="https://www.dhs.pa.gov/Services/Assistance/Pages/HIPP-Program.aspx">https://www.dhs.pa.gov/Services/Assistance/Pages/HIPP-Program.aspx</a> Phone: 1-800-692-7462	Website: <a href="https://dhhr.wv.gov/bms/">https://dhhr.wv.gov/bms/</a> <a href="http://mywvhipp.com/">http://mywvhipp.com/</a> Medicaid Phone: 304-558-1700 CHIP Toll-free phone: 1-855-MyWVHIPP (1-855-699-8447)
<b>RHODE ISLAND-Medicaid and CHIP</b>	<b>WISCONSIN-Medicaid and CHIP</b>
Website: <a href="http://www.eohhs.ri.gov/">http://www.eohhs.ri.gov/</a> Phone: 1-855-697-4347, or 401-462-0311 (Direct Rite Share Line)	Website: <a href="https://www.dhs.wisconsin.gov/badgercareplus/p-10095.htm">https://www.dhs.wisconsin.gov/badgercareplus/p-10095.htm</a> Phone: 1-800-362-3002
<b>SOUTH CAROLINA-Medicaid</b>	<b>WYOMING-Medicaid</b>
Website: <a href="https://www.scdhhs.gov">https://www.scdhhs.gov</a> Phone: 1-888-549-0820	Website: <a href="https://health.wyo.gov/healthcarefin/medicaid/programs-and-eligibility/">https://health.wyo.gov/healthcarefin/medicaid/programs-and-eligibility/</a> Phone: 1-800-251-1269

To see if any other states have added a premium assistance program since July 31, 2022, or for more information on special enrollment rights, contact either:

U.S. Department of Labor  
Employee Benefits Security Administration  
[www.dol.gov/agencies/ebsa](http://www.dol.gov/agencies/ebsa)  
1-866-444-EBSA (3272)

U.S. Department of Health and Human Services  
Centers for Medicare & Medicaid Services  
[www.cms.hhs.gov](http://www.cms.hhs.gov)  
1-877-267-2323, Menu Option 4, Ext. 61565



*This benefit summary prepared by*



**Gallagher**

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